

WELCOME TO INSUPPORT™

What is INSUPPORT?

INSUPPORT was created to provide information on the access process on behalf of people seeking treatment with SUBLOCADE™ (buprenorphine extended-release). INSUPPORT can provide information on your insurance coverage for SUBLOCADE and determine if you are eligible for the INSUPPORT™ Copay Assistance Program.

Starting the process

You and your treatment provider may complete the INSUPPORT™ Patient Enrollment Form, and your treatment provider can submit your request to INSUPPORT. You can check the status of your request via the INSUPPORT™ Patient Portal, by contacting your treatment provider, or by calling INSUPPORT at 844-INSPPRT (844-467-7778).

The INSUPPORT™ Copay Assistance Program*

For eligible patients enrolled in the INSUPPORT™ Copay Assistance Program, assistance with out-of-pocket SUBLOCADE costs may be available. The INSUPPORT™ Copay Assistance Program is not a form of insurance. See inside for more details on how the INSUPPORT™ Copay Assistance Program may be able to help.

*See insert or visit insupport.com to view complete Terms & Conditions.

Please see accompanying Full Prescribing Information, including **BOXED WARNING** and Medication Guide, or go to SUBLOCADE.com.

QUESTIONS ABOUT INSUPPORT™?

You may keep the information card below in case you need to contact INSUPPORT. INSUPPORT is available via phone, our website, or the INSUPPORT™ Patient Portal.



insupport.com

Phone:
844-INSPPRT
(844-467-7778)

Fax:
833-404-4897

inSupport

Questions about INSUPPORT?

We can help.

insupport.com

Phone:

844-INSPPRT
(844-467-7778)

Monday through Friday 8AM–8PM ET

Fax:

844-814-0669

Please see accompanying Full Prescribing Information, including **BOXED WARNING** and Medication Guide, or go to SUBLOCADE.com.



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INSUPPORT™ FOR PATIENTS



DEDICATED TO PATIENT ACCESS

Understanding
how INSUPPORT
can help



WARNINGS AND PRECAUTIONS

Because of the serious risk of potential harm or death from self-injecting SUBLOCADE into a vein (intravenously), it is only available through a restricted program called the SUBLOCADE REMS Program.

- SUBLOCADE is not available in retail pharmacies.
- Your SUBLOCADE injection will only be given to you by a certified healthcare provider.

Please see accompanying Full Prescribing Information, including **BOXED WARNING** and Medication Guide, or go to SUBLOCADE.com.





HOW INSUPPORT™ CAN HELP



COPAY ASSISTANCE*

For eligible patients, the INSUPPORT™ Copay Assistance Program is designed to help with out-of-pocket costs for SUBLOCADE™ (buprenorphine extended-release). Eligible patients may pay as little as \$5 per injection of SUBLOCADE—restrictions apply.



ONLINE ACCESS TO INFORMATION

The INSUPPORT™ Patient Portal at myportal.insupport.com provides you with online access to a Patient Benefit Summary based on information provided by your insurance provider. You can also access your case history, copay activity, and other information.



INSUPPORT™ CASE MANAGER

An INSUPPORT™ Case Manager can review your benefit coverage for SUBLOCADE, answer questions, and inform you of the next steps to receiving your medication. You may contact INSUPPORT at 844-INSPPRT (844-467-7778) Monday through Friday 8AM–8PM ET.

HOW INSUPPORT WORKS

If you have been prescribed SUBLOCADE by your treatment provider, you may...

COMPLETE

the Patient Enrollment Form with your treatment provider to enroll in INSUPPORT.

RECEIVE

a written Patient Benefit Summary, if requested, and/or a letter communicating your eligibility determination for the INSUPPORT™ Copay Assistance Program, via mail or the INSUPPORT™ Patient Portal.

EXPECT

either a specialty pharmacy or your treatment provider to confirm your coverage for SUBLOCADE and to collect any out-of-pocket medication costs.

STAY

informed about your INSUPPORT case and copay activity, if applicable, via the INSUPPORT™ Patient Portal or by calling INSUPPORT.

LEARN


about your case or copay status via the INSUPPORT™ Patient Portal, a call to INSUPPORT, or your treatment provider.

REVIEW

your copay details and benefit coverage information, if applicable. If you opt in to a Patient Benefit Summary call, INSUPPORT can review all of this information with you.

PLAN

to attend any appointments scheduled by your treatment provider.

 Patient Benefit Summary information is optional and only for people who request Benefit Coverage Information from INSUPPORT.

* The INSUPPORT™ Copay Assistance Program is valid ONLY for patients with private insurance who are prescribed SUBLOCADE for on-label use. Patients with government insurance are not eligible for the Copay Assistance Program, including, but not limited to, Medicare, Medicaid, Medigap, VA, DoD, TRICARE, CHAMPVA, or any other federally or state-funded government-assisted program. Other restrictions apply. See insert or visit insupport.com to view complete Terms & Conditions.

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