

WELCOME TO INSUPPORT™

What is INSUPPORT?

INSUPPORT was created to help streamline the access process on behalf of people seeking treatment with SUBLOCADE™ (buprenorphine extended-release). INSUPPORT™ Hub Services can help confirm your insurance coverage and determine your eligibility for the INSUPPORT™ Copay Assistance Program.

Starting the process

You and your treatment provider will complete the INSUPPORT™ Patient Enrollment Form, and your treatment provider will submit your request to INSUPPORT. You can check the status of your request via the online Patient Portal, accessible on insupport.com, by contacting your treatment provider, or by calling INSUPPORT at 844-INSPPRT (844-467-7778).

The INSUPPORT™ Copay Assistance Program

For eligible patients* enrolled in the INSUPPORT™ Copay Assistance Program, assistance with out-of-pocket SUBLOCADE costs may be available. The INSUPPORT™ Copay Assistance Program is not a form of insurance. See inside for more details on how the INSUPPORT™ Copay Assistance Program may be able to help.

*For full Program Terms and Conditions, visit insupport.com.

See accompanying full Prescribing Information, including Boxed Warning and Medication Guide, or go to sublocade.com.

QUESTIONS ABOUT INSUPPORT™?

Keep this information card in case you need to contact INSUPPORT. You may visit our website, connect through our online portal, or call us with questions.



insupport.com

Phone:
844-INSPPRT
(844-467-7778)

Fax:
844-814-0669

inSupport

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INSUPPORT™



DEDICATED TO PATIENT ACCESS

Understanding how INSUPPORT can assist you



WARNINGS AND PRECAUTIONS

Because of the serious risk of potential harm or death from self-injecting SUBLOCADE into a vein (intravenously), it is only available through a restricted program called the SUBLOCADE REMS Program.

- SUBLOCADE is not available in retail pharmacies.
- Your SUBLOCADE injection will only be given to you by a certified healthcare provider.

See accompanying full Prescribing Information, including Boxed Warning and Medication Guide, or go to sublocade.com.





HOW INSUPPORT™ CAN HELP



COPAY ASSISTANCE

For eligible patients,* the INSUPPORT™ Copay Assistance Program is designed to help with out-of-pocket costs for SUBLOCADE™ (buprenorphine extended-release). Eligible patients may pay as little as \$5 per injection of SUBLOCADE—restrictions apply. If requested, INSUPPORT may be able to provide a list of potential alternative funding resources based on patient eligibility.



ONLINE ACCESS TO INFORMATION

The INSUPPORT™ Patient Portal at insupport.com provides you with online access to a detailed Patient Benefit Summary based on information provided by your insurance provider. You can also access your case history, copay activity, and other information.



PERSONALIZED ASSISTANCE

A dedicated INSUPPORT™ Case Manager can review your benefit coverage, answer questions, and inform you of the next steps to receiving your medication.

HOW INSUPPORT WORKS

COMPLETE

the Patient Enrollment Form with your treatment provider to enroll in INSUPPORT.

RECEIVE

a written Patient Benefit Summary and a letter communicating your eligibility determination for the INSUPPORT™ Copay Assistance Program.

EXPECT

either a specialty pharmacy or your treatment provider to confirm your coverage for SUBLOCADE and to collect any out-of-pocket medication costs.

STAY

informed about your INSUPPORT case and copay activity, if applicable, via the INSUPPORT™ Patient Portal or through your dedicated Case Manager.



LEARN

about your case or copay status via the INSUPPORT™ Patient Portal, a call to your INSUPPORT™ Case Manager, or your treatment provider.

REVIEW

your Patient Benefit Summary and copay details provided via mail or the INSUPPORT™ Patient Portal. You can also review these with your dedicated Case Manager if you opt in to a Patient Benefit Summary call.

PLAN

to attend any appointments scheduled by your treatment provider.



Patient Benefit Summary information is only for people enrolled in INSUPPORT™ Hub Services.

*The INSUPPORT™ Copay Assistance Program is valid ONLY for patients with private insurance who have a prescription. Patients with government insurance are not eligible for the Copay Assistance Program, including, but not limited to, those with Medicare, Medicaid, Medigap, VA, DoD, TRICARE, CHAMPVA, or any other federally or state-funded government-assisted program. Other restrictions may apply. For full Program Terms and Conditions, visit insupport.com.

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